

Facts about Virtual Work Stations and Facts about Two-Factor Authentication

Coming in 2019 are Virtual Work Stations. Piloting of the stations will begin sometime over the next two months. Rollout will occur sometime this year after testing is completed.

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<b>QUESTION</b>	<b>ANSWER</b>
<b>VIRTUAL WORK STATIONS</b>	
What is a virtual work station?	It is a computer operating system that does not run directly on the endpoint hardware from which a user accesses it. Access is through software installed on the endpoint.
What are other components of a virtual work station?	The software agent that is installed by a towns IT Department is only connected through the Town Router.
Who can work from that station?	A person with a login ID and password will be able to access CVRS from a virtual work station.
What else are you able to do from that station:	A person would be able to perform all the tasks currently performed while on CVRS including printing, saving documents and printing reports.
Do you need a Town Email in order to log on?	No
<b>TWO FACTOR AUTHENTICATION</b>	
What is the reason for a Town Email?	When logging in for the first time, a code will be sent to the email SOTS has on record for you. In order to access CVRS, that code will need to be entered.
Will I still be able to work from home?	No, CVRS will not be accessible from a home computer. Part of the safety structure requires that a person can only connect through the town Router.